

Job Description

1. Introduction

Job title	Associate lead - Capacity Building & Social Behavior Change Communication (SBCC)
Grade	5
Location	New Delhi
Reporting to	Project Manager

2. Context

Jal Seva Charitable Foundation (JSCF) is registered in India as a not for profit company under Chapter Section 25 of the Companies Act, 1956. JSCF is an associate member of WaterAid International and used the brand name 'WaterAid' in India. WaterAid's mission is to transform the lives of the poorest and most marginalised people by improving access to safe water, sanitation and hygiene. WaterAid India's goal is to "Make Water Sanitation and Hygiene (WASH) poverty history in the country".

WaterAid began working in India in 1986. WaterAid India (WAI) focuses on the poorer states in the country to better target India's most vulnerable communities. The head office is in the nation's capital, New Delhi. WaterAid India also has Regional Programme Offices in Bhopal, Bhubaneswar, Hyderabad and Lucknow. We currently work in 11 states in the country.

WAI's Programme focus in the next five years is on promoting and securing rights and access to safe water, improved hygiene and sanitation for the poor in particular through direct services and millions more through our influencing work.

Project Brief

As a part of its mission in India, Water Aid India is now in the process of starting up a new Project in Delhi namely "Demonstration of a Sustainable Faecal Sludge management (FSM) and Decentralised Sanitation Solution for Low-Income Communities in Delhi".

Current centralized sewerage systems do not cover certain areas in dire need of Faecal Sludge Management (FSM) Solutions. This proposed project aims to demonstrate a small scale, decentralized FSM solution in an urban low-income settlement in Delhi, India's capital, to focus on the applicability and sustainability of such solutions. The proposed project intends to identify slums/low-income settlements, or resettlement colonies in the city, where the FSM solution can be considered for adoption and expansion by the government. Alongside, activities to engage the communities, enhance educational programmes on FSM, illustrating possible options by the state government in similar contexts will also be carried out.

The proposed project will also address contemporary innovations encompassing the entire collection, transport, treatment/reuse FSM chain, and develop a viable business model for

successful demonstration of the solution. This will help build political commitment (and influence policy) for addressing FSM in low-income urban settlements. The work will be closely coordinated with relevant government agencies such as the Delhi Jal Board (DJB), and the Delhi Urban Shelter Improvement Board (DUSIB).

As a part of supporting this proposed project in Delhi, Water Aid India now wishes to hire the services of Associate Lead- **Capacity Building & Social Behavior Change Communication** for the project tenure. The Job responsibilities of the proposed position is as follows.

Contract Duration: 1 year (Co-terminus with BMGF Grant)

Job Responsibilities:

- Responsible to design Training strategy for variety of stakeholders (government, NGO, and community) and develop training modules and implementation manual for reference
- Responsible to develop various ToRs, capacity building framework, training calendar, appropriate training methodology to ensure quality delivery of program in coordination with field team
- Responsible for planning and delivering capacity-building support to key stakeholders. This would involve hands on training as well as coordination of capacity building measures to be undertaken by WAI in designated project area. This also include, guiding the project team to ensure successful, timely implementation of the planned capacity building activities in the field at partner's level
- Responsible for creation of evaluation methods, assessment tools and other training related documents to ensure the effectiveness of whole capacity building initiative
- Responsible for monitoring the progress of capacity building initiative on continuous basis and identify areas of constant improvement in delivery methodology and content
- Coordinate with and guide the agency responsible to develop Social Behavior Change Communication strategies on FSM in particular and Urban WASH in general
- Facilitate rolling out of the final SBCC strategy and IEC
- Responsible to document the best practices and case studies highlighting SBCC activities related to the project
- Responsible for the process documentation of SBCC and Capacity building component in the project
- Responsible to prepare high quality reports for all capacity building and Behavior Change initiatives
- Perform other related duties as assigned by the Project Lead, WaterAid or his designated representative

Educational Qualifications and Skills Set:

- Post-graduation in Social science, Social Work, Psychology, Mass Communication.
- At least total 7 years of experience with 5 years in BCC & capacity building in the area of WASH, health programming and including in-depth knowledge on urban sanitation operational requirement of national Programme.

- Prior experience of managing capacity building component in Faecal Sludge Management (FSM) preferred
- Experience of developing Capacity building curriculums, modules and implementation manuals at the project level
- Proven experience in capacity building and managing multi-stakeholder processes.
- Demonstrated experience of working with senior stakeholders from Government agencies, international organisations, grass root organization etc.
- Ability to work well in a team and with partners especially with government departments and senior officials.
- Excellent communication skills, including fluency in written and spoken English & Hindi and strong interpersonal and advisory skills.
- Prior experience of working with INGOs on sanitation projects, a plus.
- Good interpersonal, liaison and negotiation skills.
- Good oral and written communication and training skills.
- Proven ability to function effectively as part of a multi-specialty team.
- Strong analytical and strategic planning skills.
- Computer proficiency in Word, PowerPoint, Excel, and Outlook.

Application Process

- To apply please download the attached application form. Kindly note that ONLY applications submitted on WaterAid's standard application form will be considered.
- Please mention in Subject line "Associate lead - SBCC".
- Completed applications should be sent to waindhr@wateraid.org. Closing date: 10th September 2017
- For further information on this job vacancy, please visit www.wateraidindia.in
- Only Shortlisted candidates will be intimated of the interview